

HIGH COURT OF DELHI AT NEW DELHI

Tender Notice No. DHC/Genl./Housekeeping/2017-18

TENDER NOTICE

Sealed tenders, with 90 days' validity from the date of opening of tenders, are invited for providing conservancy/housekeeping services in the entire High Court Complex as per Annexure 'A' attached with the Terms & Conditions upto 16.00 hours on 27th September, 2016, which will be opened at 15.00 hours on 01st October, 2016, in the room of Registrar General. Tenders received after the abovementioned date and time will not be accepted. The eligibility criteria for parties to respond to the tender is as under:-

- (a) Should have ESI Registration along with Registration for EPF.
- (b) Should possess up-to-date Income Tax Clearance Certificate, PAN & TIN No.
- (c) The firm and company must have their Registered Office/ Principal Office within the National Capital Territory of Delhi.
- (d) The intending tenderer should also have successfully completed at least two similar works during the said period of five years in a Government Department/ PSUs.
- (e) The intending tenderer should have successfully completed three similar works each of not less than ₹ 2,00,00,000/- (Rupees Two Crores Only) per annum in their own name during the last three years ending 31st March, 2016.

'Similar works' means work of providing entire House Keeping work including cleaning of main façade, glass etc. and must have carried out works of cleaning, washing and dusting, etc. with dusters, disc scrubber machines, vacuum cleaners, auto scrubbers, jet high pressure, bag cleaner, wet and dry machine and road sweeping machines.

- (f) The intending tenderer should have mechanised facilities.
- (g) The intending tenderer must submit attested copies of TDS Certificates so as to ascertain the cost of the completion of work executed by it.
- (h) Experience certificate submitted by the intending tenderer must certify that there has been no breach and the work of house-keeping has been carried out satisfactorily by the intending tenderer.
- (i) The intending tenderer must have an average financial turnover amounting to minimum ₹ 3,00,00,000/- (Rupees Three Crores Only) per annum during the last three consecutive Financial Years ending 2016. It should be duly audited and certified by a registered Chartered Accountant.

- (j) Certificate must have been signed by the owner of the company or by an Officer not less than a General Manager and the completion certificate must clearly indicate
- i. the date of completion of the work;
 - ii. the nature of the house-keeping work performed/ schedule of work; and
 - iii. whether the work has been performed satisfactorily.

THE TENDER OF ANY VENDOR NOT FULFILLING THE ABOVE STIPULATED ELIGIBILITY CONDITIONS, WILL NOT BE CONSIDERED.

Copy of the terms and conditions of the tender may be obtained on payment of ₹5000/- (Rs. Five Thousand only) (non-refundable), in the form of pay order/demand draft (no cash) drawn in favour of "**Registrar General, High Court of Delhi, New Delhi**" from the Administrative Officer (Judicial), General Branch, Room No. 6, Ground Floor, Administrative Block, Delhi High Court in person on any working day between 2.00 pm to 4.00 pm upto 26th September, 2016. Delhi High Court shall not be responsible for any delay in obtaining terms and conditions of the tender or submission of the tender document.

Copy of the terms and conditions has also been uploaded on the Website of this Court, which can be downloaded and used by the vendor. In case, terms and conditions are downloaded, the vendor must enclose a demand draft of ₹5000/- in addition to EMD, failing which the tender will straightaway be rejected.

Sd/-
(Kaushlya Verma)
Deputy Registrar (Genl.)
Administrative Block
Delhi High Court, New Delhi
www.delhihighcourt.nic.in

Sold to _____

Signature of AOJ (Genl) _____

ORIGINAL TERMS AND CONDITIONS MUST BE ENCLOSED WITH THE QUOTATIONS.

**High Court of Delhi
Sher Shah Road, New Delhi-110003
Phone No. 43010101
Website:<http://www.delhihighcourt.nic.in>**

Tender Notice No. DHC/Genl./Housekeeping/2017-18

**TERMS AND CONDITIONS ATTACHED FOR PROVIDING
CONSERVANCY/HOUSEKEEPING SERVICES IN THE ENTIRE DELHI HIGH COURT
COMPLEX AS PER ANNEXURE 'A'.**

IF YOU QUOTE IN VIOLATION OF THESE CONDITIONS, YOUR EARNEST MONEY DEPOSIT STANDS FORFEITED.

The Eligibility Criteria for Parties to respond to the tender is:-

- (a) Should have ESI Registration along with Registration for EPF.
- (b) Should possess up-to-date Income Tax Clearance Certificate, PAN & TIN No.
- (c) The firm and company must have their Registered Office/ Principal Office within the National Capital Territory of Delhi.
- (d) The intending tenderer should also have successfully completed at least two similar works during the said period of five years in a Government Department/ PSUs.
- (e) The intending tenderer should have successfully completed three similar works each of not less than ₹ 2,00,00,000/- (Rupees Two Crores Only) per annum in their own name during the last three years ending 31st March, 2016.

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- (f) The intending tenderer should have mechanised facilities.
- (g) The intending tenderer must submit attested copies of TDS Certificates so as to ascertain the cost of the completion of work executed by it.

- (h) Experience certificate submitted by the intending tenderer must certify that there has been no breach and the work of house-keeping has been carried out satisfactorily by the intending tenderer.
- (i) The intending tenderer must have an average financial turnover amounting to minimum ₹ 3,00,00,000/- (Rupees Three Crores Only) per annum during the last three consecutive Financial Years ending 2016. It should be duly audited and certified by a registered Chartered Accountant.
- (j) Certificate must have been signed by the owner of the company or by an Officer not less than a General Manager and the completion certificate must clearly indicate
 - i. the date of completion of the work;
 - ii. the nature of the house-keeping work performed/ schedule of work; and
 - iii. whether the work has been performed satisfactorily.

THE TENDER OF ANY VENDOR NOT FULFILLING THE ELIGIBILITY CONDITION STIPULATED ABOVE, WILL NOT BE CONSIDERED.

1. The last date for submission of the tender is 27th September, 2016 and the same will be opened at 15.00 hours on 01st October, 2016 in the room of “**Registrar General, High Court of Delhi, New Delhi**” and should be valid for a minimum period of 90 days from the date of opening of tender for placing the order/contract.

2. Tender bid must reach the Assistant Registrar (Genl.), Room No. 4, Ground Floor, Administrative Block, Delhi High Court, Sher Shah Road, New Delhi- 110003, complete in all respects latest by 16.00 hours on 27th September, 2016, other wise it will not be accepted.

3. The tender should be given in two parts:-

- | | |
|---------|---|
| Part-I | EMD Amount + Cost of Terms & Conditions |
| Part-II | Financial Bid (with break-up of quoted rates) |

(a) (1) EMD amount of ₹5,00,000/- (Rs. Five Lacs Only) and (2) the Original Terms & Conditions priced at ₹ 5000/- or ₹ 5000/- in lieu thereof (if downloaded), by way of demand draft or banker's cheque drawn in favour of “ The Registrar General, High Court of Delhi” payable at “New Delhi” be placed in a sealed envelope superscribing thereon “Tender for Providing Conservancy/ Housekeeping Services – EMD”.

(b) The tender bid should be submitted in a separate cover, which should be addressed to “The Registrar General, Delhi High Court, New Delhi” and superscribed “ Tender for Providing Conservancy/ Housekeeping Services – Financial Bid”.

The outer cover in which these two sealed covers are placed should be addressed to the **Registrar General and be delivered to undersigned in Room No. 4, Ground Floor, Administrative Block, Delhi High Court, Sher Shah Road, New Delhi- 110003**. The said outer cover should also be superscribed with the words **“QUOTATION FOR CONSERVANCY/HOUSEKEEPING”**. The sealed covers containing EMD and cost of terms and conditions (if downloaded from the website) will be opened in the room of The Registrar General at first floor, A-Block, Main Building, High Court of Delhi, New Delhi in the first instance in the presence of the Representatives of Vendors at 15.00 hours on 01st October, 2016.

4. Financial bids of only those Vendors, whose EMD amounts and cost of Terms & Conditions are in order, will be opened at the same time. However, only one representative each of the Vendors would be permitted to be present at the time of opening the tenders. Thereafter, the Vendors will be short-listed on the basis of their bidding amount, experience and turnover. The financial bid of only those Vendors, short-listed from the financial bids will be evaluated. However, if Delhi High Court considers it necessary, revised financial/commercial bids can be called from the short-listed Vendors. In that case, the revised bids should not exceed the amount than of original bids. The lowest quoted Vendor is first chosen on the basis of the lowest financial bid, if all the features are same. The decision of the High Court arrived, at above, will be final and no representation of any kind will be entertained. Any attempt by any Vendor to bring pressure of any kind may disqualify the said Vendor to present any such tender, besides being liable to be debarred from bidding for Delhi High Court in tenders in future for at least a period of three years. Order will be placed on finally selected Vendors. If need arises, split order can also be issued. The Vendors should also submit with their Tender a copy of their latest annual report, general information about the company (company profile), list of location(s) where they are providing such services, contact numbers of the concerned officers of their client be also furnished.

5. In the event the Vendors/Company /firm or the concerned division of the company/firm is taken over/bought over by another company, all the obligations and liabilities under the agreement with Delhi High Court, must stand passed on and transferred for compliance by the new company/new Division in the negotiation for their transfer.

6. If the name of the product is changed for describing substantially the same in a renamed form; then all techno financial benefits agreed with respect to the original product, shall be passed on to Delhi High Court and the obligations with Delhi High Court taken by the Vendor with respect to the product with the old name shall be passed on to the product so renamed.

7. Printed conditions mentioned in the tender bids will not be binding on Delhi High Court. All the terms and conditions will be as mentioned herein and no change by the Tenderers will be acceptable. Alterations, if any, in the tender bid should be attested properly by the Tenderer, failing which the tender will be rejected.

8. Delhi High Court will not be responsible for any delay on the part of the Tenderer in obtaining the terms and conditions of the tender notice or submission of the tender bids.

9. The offers submitted by telex/telegram/fax/Email or any mode other than specified under Clause 3 above will not be considered. No correspondence will be entertained on this matter.

10. In the case of Tenderes whose tenders are not considered for placing order, the Earnest Money Deposit will be refunded without any interest within one month of the final decision. In the case of Tenderers whose tenders are accepted for placing the order, Tenderer will give Security Deposit of an amount equivalent to the one month's conservancy charges within one month. Earnest Money Deposit will be refunded on receipt of Security Deposit from the Tenderer. Security Deposit will be either in the form of cash deposit or in the form of Bank Guarantee (BG) of a Nationalized Bank drawn in the name of "The Registrar General, Delhi High Court, New Delhi" to remain valid till the services are provided by the vendor and accepted by this Court. If the tenderer is not able to provide the services completely within the specified period, the Security Deposit will be forfeited in full. No interest will be payable for the Security Deposit.
11. Delhi High Court reserves the right to modify and/or amend any of the above stipulated condition/criteria depending upon its requirement. Delhi High Court also reserves the right to cancel the tender without assigning any reason therefor.
12. The Vendor shall be solely responsible for statutory compliance with regard to the payment of Minimum Wages, Licence Fee, if any, as well as ESI, PF, DA, Gratuity, leave and all the other legal requirements and liabilities of requirements etc. and submission of relevant records to the concerned authorities in respect of all the personnel being deployed in the premises. The wages of the workers shall be disbursed through ECS into the bank accounts of the concerned workers.
13. If penalized for non compliance of any of the legal requirements, the contractor shall be responsible for the same and deal with the same at its own level and costs, in no way putting any liability on the Delhi High Court.
14. The company shall provide a work-force of not less than 141 employees (including sixteen ladies) in morning shift i.e from 7.00 AM to 3.00 PM and 59 employees in evening shift i.e from 1.00 PM to 9.00 PM, on all days, including Gazetted Holidays, Second Saturdays and Sundays. However, on Sundays, second Saturdays and other gazetted holidays, the requirement could be lower but not less than fifty percent of the work force, at the discretion of the High Court.
15. The company shall not put one person on duty in both shifts on any day. In case, the company fails to provide the minimum work-force on any day, this Court shall deduct on pro-rata basis from the monthly conservancy charges payable to them.
16. The contractor shall be the employer of all employees/staff deputed by him for the purpose of conservancy/housekeeping services and shall be liable entirely, to the exclusion of any one else, for the payment of statutory liabilities.
17. The Contractor will ensure that all the conservancy/housekeeping works as detailed in Annexure 'A' are done to the satisfaction of the authorities of Delhi High Court.
18. Cleaning, Washing & Dusting etc are to be carried out daily in mechanised way for which all the materials like brushes, pressure pipe phenyl, naphthalin balls, dusters, wire buckets, brooms, swabs required flush clean soaps, chemicals etc. apart from 9 Single Disk scrubbing machine, 23 Vacuum cleaners, 8 Auto scrubber, 8 Jet High pressure, 2 Bag cleaner, 3 Wet and Dry machine, 1 Road Sweeping (Clean of Dust), 2 Escalator wizard cleaning machine will be provided by the tenderer. The use of acid(s) shall be avoided to the maximum.

19. The company shall be entitled to the monthly payment only after a satisfactory performance report is given to the higher officers by the caretaking staff.
20. The successful Vendor shall provide a list alongwith police verification, two passport size photograph of all the personnel so deployed in the Delhi High Court including additions/changes well in time, giving the following details:
 1. Father's Name
 2. Permanent Address
 3. Local Address
 4. Sex
 5. Age/ Date of Birth
21. The workmen should be deployed in such a manner that all areas covered should be neat and clean for the day before 9.00 AM in the morning.
22. The number of personnel so deputed could be increased as per the requirements of the Registry of Delhi High Court, which will be intimated from time to time, subject to payment of extra charges as per the Minimum Wages Act for the additional strength.
23. Any transfer or change in the deployment of personnel shall be brought to the notice of the High Court and the High Court shall be within its rights to remove or get changed any personnel whom it considers unsuitable/unfit for the job being entrusted to him/her.
24. At least twelve Supervisors (including three ladies Supervisors) (excluding work-force) shall be appointed who will look after the work and will be available in service at all times to attend to any complaint received or pointed out by the authorities of Delhi High Court.
25. That the house keeping staff shall not do any other work for reward or otherwise elsewhere either directly or indirectly except for and on behalf of the Delhi High Court.
26. If any staff of the contractor is found absent from his duty or found to be neglecting the duty assigned or showing improper demeanor or found indulging in misbehavior or shows unruly or improper conduct or is found not in proper uniform, then necessary recovery of the wages for the said person shall be made at double the rate. In that event he shall not be treated on duty on that date.
27. The Contractor's representative/supervisor should always be available at site along with attendance register of the workers.
28. Sufficient quantity of qualify/branded materials required for cleaning should be available at site with contractor in advance.
29. The persons, so deployed by the Vendor, shall perform their duties for shifting, loading and unloading as also any other work concerning housekeeping and matters assigned in the interest of the High Court of Delhi.
30. The Contract shall be further subject to such other items, conditions and instructions as may be imposed issued by the Delhi High Court from time to time.

31. The Registrar General, High Court of Delhi shall have the absolute discretion to terminate the agreement at any time without any notice or assigning any reason therefor.

32. Awarding of the work of Conservancy/housekeeping services shall not be construed or interpreted as the creation of any agency or partnership between the High Court and the contractor or relationship being or deemed as created between the High Court and any employee/staff of the Contractor. The relationship between the Contractor and the High Court shall be expressly and completely as per the above terms and conditions and is not open to any further or other construction or interpretation.

33. The decision of the Delhi High Court arrived at will be final and no representation of any kind will be entertained on the above. An attempt by any contractor to bring pressure of any kind, may disqualify the contractor for the present tender and he will be liable to be debarred from bidding for Delhi High Court tenders in future for a period of at least three years.

34. The contract is initially for a period of one year. However, if the services of the contractor are found to be satisfactory by this Court, the contract could be extended, in writing, on the terms and conditions as may be deemed fit by this Court.

35. In case the contractor does not intend to continue with the work, it shall give three months' advance notice in writing for termination of contract. In case this Court wishes, the contract shall be terminated at any point of time without assigning any reason.

36. In case the contractor fails to provide the requisite manpower, as mentioned herein, the contractor shall be liable to pay penalty equivalent to wages of such number of employee(s) for such number of day(s) proportionately.

Sd/-
(Vandana Kairon)
Assistant Registrar (Genl.)
Administrative Block
Delhi High Court, New Delhi

ENTIRE DELHI HIGH COURT COMPLEX

1. Main Building - A-Block including basement, B- Block, C-Block including two basements and Extension Block including basement
2. Administrative Block - Seven storeyed and two basements
3. Lawyers Chambers Block - LCB-I, LCB-II and LCB-III [including basement(s)] and excluding individual Chambers allotted to the advocates.
4. Delhi High Court Medical and Health Centre Building, including basement.
5. Outer surrounding area of the entire High Court campus including staff/lawyers parking within the High Court but excluding Delhi High Court Bar Association office.
6. New Parking area at Bapa Nagar and adjoining ACP Office Building.
7. School Block with adjoining parking (excluding the portion/ area under occupation of Delhi High Court Bar Association).
8. Any other work especially assigned by the General Branch either within complex or somewhere else including Shifting of racks, almirahs and other furniture items.

Sd/-
(Vandana Kairon)
Assistant Registrar (Genl.)
Administrative Block
Delhi High Court, New Delhi